

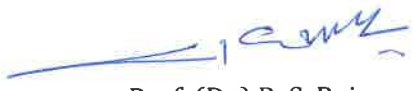
OFFICE ORDER**RE-CONSTITUTION OF CENTRE FOR DISTANCE AND ONLINE EDUCATION –
STUDENT GRIEVANCE REDRESSAL COMMITTEE (CDOE-SGRC) FOR STUDENTS ENROLLED
IN ONLINE PROGRAMMES AT BENNETT UNIVERSITY**

The Centre for Distance and Online Education – Student Grievance Redressal Committee (CDOE-SGRC) was constituted and notified vide Office Order Ref. No. BU/CDOE/AUG/2025/001 dated 19th August 2025. Consequent upon the office relinquished by some members, the SGRC Committee is hereby re-constituted to address and resolve grievances of students enrolled in online programmes offered by CDOE. The Committee shall comprise the following members:

S. No.	Name	Designation	Designation in Committee
1	Prof. (Dr.) R. S. Rai	Director, CDOE	Chairperson
2	Dr. Uma Luthra	Director, CIQA	Member
3	Dr. Gaurav Arora	Associate Professor	Member
4	Mr. Nishant Rai	Deputy Registrar	Member Secretary

Note:

- The term for the committee will be of two years from the date of notification.
- The committee shall be entrusted with the responsibility of examining, addressing, and resolving grievances submitted by students.
- It shall ensure a fair, transparent, and timely resolution of matters brought forth by students.
- The committee shall work towards creating and maintaining a conducive environment for learning, well-being, and personal growth of students.
- If the student feels that the concern has not been adequately addressed, he/she may reach out to the University-level SGRC for further review.


Prof. (Dr.) R. S. Rai
Director, CDOE

Director
Centre for Distance and Online Education (CDOE)
Bennett University, Greater Noida,
GB Nagar, U.P. – 201310

Copy to:

- Vice Chancellor
- All concerned
- Office File